

Successful strategy implementation awarded in Caverion's Golden Helmet 2018

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Golden Helmet awards are given in Caverion every year for an exceptional work for the company. This year the Golden Helmet award categories were based on our strategy's must-wins: *Excellent customer experience*, *Best solutions*, *Top performance at every level* and *Winning team*.



Winners were selected based on the total 147 suggestions received from colleagues throughout Caverion:

Excellent customer experience: Manfred Hartl, Germany

Manfred Hartl knows how to keep the customer satisfaction on a high level. The secret seems to be his solution-oriented and calm working method that still allows listening and understanding customers' expectations. Manfred runs the extra-mile on each day of the year, and pursues *Excellent customer experience*.

Best solutions: Botnia Mill Service Electricity and automation team, Finland

By being their customer's trusted partner and advisor in industrial automation solutions and services, this team's excellent work close to the customer was recognized. Team's instrumentality in industrialising the delivery of IoTFlex solutions is a great benchmark how *Best solutions* can be utilized.

Top performance at every level: Residential housing manager Gunnar Hansen and his team, Norway

Askim branch led by Gunnar Hansen has continuously delivered great results both in cash flow and profitability, being the best in division Norway. Gunnar ensures that his apprentices will grow into great experts. Gunnar has definitely reached *Top performance at every level* with his actions.

Winning team: Project manager Per Morten Rostille and his team, Norway

If you don't know how to build a winning team, ask from Per Morten Rostille. With inspirational leadership he leads himself, people and business in a Caverion way. This is a true *Winning team*.

This year also two special awards were given:

Top performance at every level: Stockholm Security Johan From and his team, Sweden and **Best solutions: Intranet 2018 Project group, cross-divisional project group.**

Caverion awarded Golden Helmet winners for the fifth time.

For further information, please contact:

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Caverion provides smart technical solutions and services for buildings, industrial processes and infrastructure. Our unique service offering covers the entire life cycle: design, build and maintenance. Our vision is to be the first choice in digitalising environments for customers, employees, partners and investors. Our revenue in 2017 was approximately EUR 2.3 billion. Caverion has about 16,000 employees in 12 countries in Northern, Central and Eastern Europe. Caverion's shares are listed on Nasdaq Helsinki. www.caverion.com Twitter: @CaverionGroup